



FOR PROVIDERS.
BY PROVIDERS.

Getting and Staying Accredited

Tips and Ideas for New ASCs

Quick Facts

ACHC has grown from a NC-based accreditor of home care agencies to an international accreditor serving the continuum of care.



ACHC Founded
1986



Total Accredited Locations
29,000+



ASC Accreditation
Approved by CMS
2003

(ACQUIRED BY ACHC IN 2020)



OBS Program Revamp
2023



Affiliated Entities:



EDUCATIONAL RESOURCES



CLINICAL LABORATORY RESOURCES



LEARNING MANAGEMENT SYSTEM

SETTINGS ACCREDITED












HOME-BASED CARE

-  DMEPOS
-  HOME CARE
-  HOME HEALTH
-  HOME INFUSION THERAPY
-  HOSPICE
-  PALLIATIVE CARE
-  TELEHEALTH



OUTPATIENT CARE

-  AMBULATORY CARE
-  AMBULATORY SURGERY CENTER
-  BEHAVIORAL HEALTH
-  CLINICAL LABORATORY
-  DENTISTRY
-  OFFICE-BASED SURGERY
-  PALLIATIVE CARE
-  PHARMACY
-  RENAL DIALYSIS
-  SLEEP
-  JOINT REPLACEMENT
-  LITHOTRIPSY
-  WOUND CARE
-  TELEHEALTH



INPATIENT/RESIDENTIAL CARE

-  ACUTE CARE HOSPITAL
-  ASSISTED LIVING
-  BEHAVIORAL HEALTH
-  CLINICAL LABORATORY
-  CRITICAL ACCESS HOSPITAL
-  DENTISTRY
-  DMEPOS
-  PHARMACY
-  RENAL DIALYSIS
-  JOINT REPLACEMENT
-  LITHOTRIPSY
-  STROKE
-  TELEHEALTH
-  WOUND CARE



DIGITAL SOLUTIONS

-  REMOTE PATIENT MONITORING
-  DISTANT LOCATION CLINICAL SUPPORT
-  TELEHEALTH PATIENT ENCOUNTERS

Understanding Accreditation

WHAT?

Accreditation is a critical milestone for ASCs signifying that your center meets nationally recognized standards based on independent review by bodies like Accreditation Commission for Health Care (ACHC).

WHO?

ASC accreditation is offered by a handful of organizations with programs for outpatient surgical services.

ASCs are eligible if they meets state licensure requirements (if applicable), and Medicare CfCs (for those seeking Medicare certification), and applicable standards.

Understanding Accreditation

WHY?

- ✓ Enhance the reputation of your ASC.
- ✓ Boost patient and staff confidence in the quality of care.
- ✓ Support compliance with state and federal regulations.
- ✓ Improve reimbursement rates and contracts with payers.

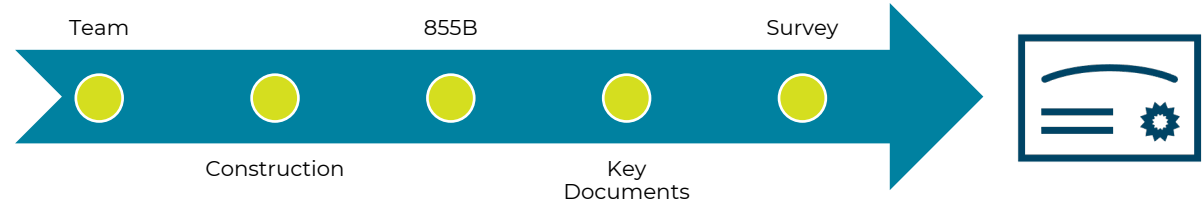
WHY ACHC?

- ✓ Access to ongoing support and resources to continuously improve ASC operations.

Preparing for the First Survey

Establish Accreditation Timeline

Mock Surveys and Self Assessments



Mock Surveys



14.05.04 Generator inspection

Following revisions effective 10/31/2022, this is now Standard 16.05.03.

Overview of the requirement:

Emergency power generators located within the building that houses the ASC are in a room with no other equipment and protected by a minimum 2-hour fire-rated barriers. Externally located generators are protected from rain and snow. Documented inspection occurs weekly.

Comment on deficiencies:

Three levels of non-compliance were cited. First was an absence of an emergency power generator, second was inadequate protection of the generator based on its location, third was a lack of documentation of required inspections.

Frequency of citation:

19%

Repeat deficiency from 2021?

No

Examples of surveyor findings:

- The facility could not produce documentation of the weekly generator inspections.
- The emergency generator located outside the building is in an unlocked fenced area frequent accessed for the trash receptacles. Generator doors are unlocked. No monitoring of the generator box internal temperature to protect the batteries.
- The organization was not able to provide any documentation to support the availability of back-up power. This organization performs surgical procedures under general anesthesia.

Tips for compliance:

- Audit the location and security (from fire, from weather, from vandalism) of the emergency generator.
- Calendar and log weekly generator inspections including appropriate battery tests.
- Audit inspection logs to ensure regular performance.
- Periodically conduct a risk assessment of the area to identify any other safety measure that can be implemented.

Beyond the Survey



Quick Takeaways



Set a Team and get buy-in
Process Champion



Think like a Surveyor
Mock Surveys



Align your P&Ps
Documentation



Stay accreditation-ready
Ongoing Compliance

For us, it's a night-and-day difference to have a company that is looking to **help your ASC** be the best that it can be and really demonstrates that. And I can't say enough about my specific ACHC Surveyors. **They were genuine.** They were very clear.”

- *Narrows Eye Surgery Center*

Selecting an AO



- Look for:
 - A high-touch, education-first approach before, during and after survey.
 - An internal quality management system.
 - Accreditation (and certifications) customized for your organization with tailored education and bundled pricing.
 - Interrater reliability: Consistency of process and standard interpretation among Surveyors.
 - An assigned primary point of contact for your organization. Availability and accessibility of clinical educators for standards interpretation and problem-solving.

ACHC's Difference

- Standards created for providers, by providers.
- All-inclusive pricing – no annual fees.
- Personal Account Advisors.
- Commitment to exceptional customer service.
- Surveyors with ASC experience.
- Dedicated clinical support team.



98%

OF OUR CUSTOMERS REPORT
POSITIVE EXPERIENCES



98%

OF OUR CUSTOMERS
RECOMMEND ACHC



FOR PROVIDERS.
BY PROVIDERS.

How can we help?

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